



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Hassell, *et al.*

Serial No.: 09/650,867

Filed: August 30, 2000

Confirmation No.: 2151

Group Art Unit: 2137

Examiner: Schubert, Kevin R.

TKHR Docket No. 061607-1390

For: **SYSTEM AND METHOD FOR A TROUBLESHOOTING  
PORTAL TO ALLOW TEMPORARY MANAGEMENT  
ACCESS TO A COMMUNICATION DEVICE**

**RESPONSE TO FINAL OFFICE ACTION**

Mail Stop: AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

The outstanding final Office Action mailed April 5, 2005 (Paper No. 20050322) has been carefully considered. In response thereto, please consider the following remarks and amendments. Reconsideration and allowance of the application and presently pending claims are respectfully requested.

**AUTHORIZATION TO DEBIT ACCOUNT**

It is believed that no extensions of time or fees for net addition of claims are required, beyond those which may otherwise be provided for in documents accompanying this paper. However, in the event that additional extensions of time are necessary to allow consideration of this paper, such extensions are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to deposit account no. 16-0255.

Please enter amendments to claims

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